

Accessing Your Health Record through Third Party Apps

Patients of National Jewish Health are able to connect with third party applications (apps) to collect their health information. These apps are usually on personal devices, such as cell phones or computers, and can potentially consolidate records with other health systems. These apps will not have all of patient's health information, but they will include information such as vitals, labs, medications and immunizations.

Approved Apps

MyLinks, Apple Health (coming soon)

Don't see your favorite health app? If you have an app that you would like us to connect to, please follow Step 1 below and send us a message with the app information and we will forward it to our vendor.

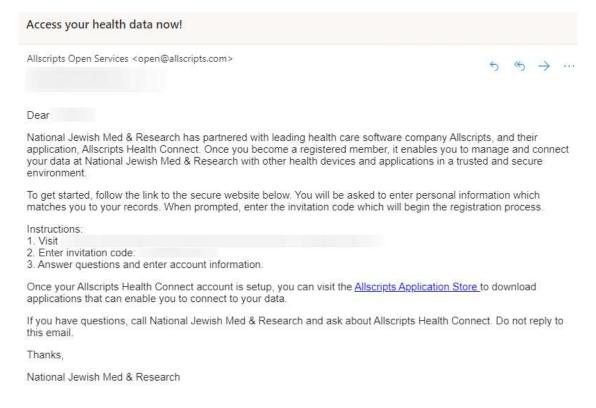
Getting Ready

To begin, you must have an active National Jewish Health Patient Portal account. Log into your portal account and select Patient Access under the My Account section. Please allow two business days to complete your request.

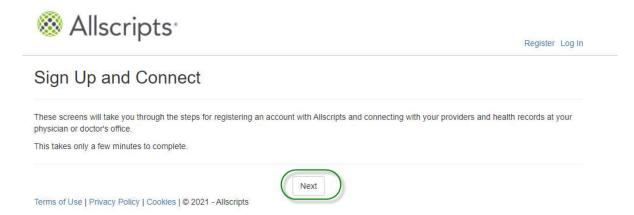
Accessing Your Record

When National Jewish Health has approved your portal access request, you will get an email from "Allscripts Open Services." (Allscripts is our electronic health record (EHR) and you will see their name and logo multiple times during this process.) The email will outline next steps.

1. Copy and paste the link in the email into an internet browser. You likely won't be able to click on it directly.



2. You will be taken to a "Sign Up and Connect" webpage with the Allscripts logo on it. Click Next.



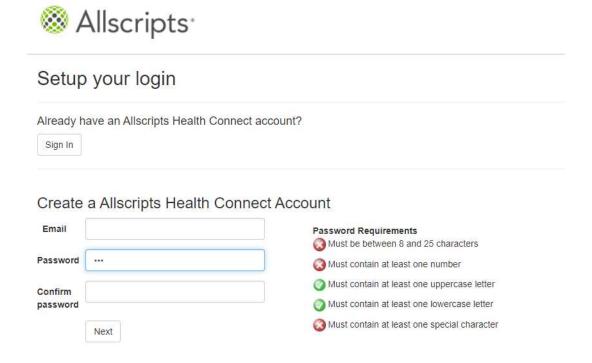
3. The Invite ID should automatically populate. If it doesn't, use the code in your email. You will also need to check the box that you are not a robot.



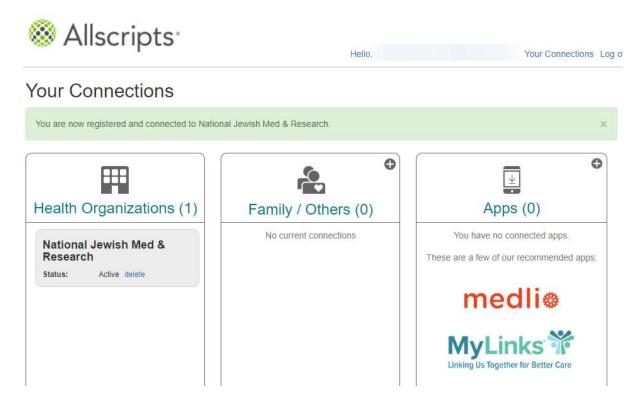
4. You will then be asked a series of questions to verify your identity. Use the name that National Jewish Health has on file, most likely your name as it appears on your insurance card, or your legal name. It will then ask you for your birthday and gender.



5. Then, you will create a username and password. It is important that you remember this username and password in case it is different than your National Jewish Health Patient Portal and third party app username and password. Password requirements are on the right side and will turn green as you meet the criteria.



6. Once you click "Next", you will be taken to your Allscripts Health Connect dashboard. This will show any apps you are connected with in the right column. (Medlio will likely show up, but it is no longer an approved app.)



Connecting to MyLinks

If connecting to MyLinks, visit this link to set up an account at https://www.mylinks.com/



- 1. Follow the process to create a MyLinks account. This is a separate login from your National Jewish Health Patient Portal and Allscripts Health Connect information, so make sure you remember it.
- 2. Once you are set up with MyLinks, you will search for National Jewish Health and "gather" records. It will take you to the Allscripts Health Connect login page again. Once you enter your username and password, it will take you back to MyLinks and your available records should be there.

Please Note

- Not all of your records will be available on MyLinks. National Jewish Health staff has no control over what is displayed and how it looks. If you are missing a particular record, please check your National Jewish Health Patient Portal or contact Medical Records for a paper copy.
- MyLinks will not automatically update your records. You will need to "Gather" your records each time you think you should have new records. When you gather, you will need to login to the Allscripts Health Connect again to authorize the data transfer.
- There is no two-way communication between National Jewish Health and MyLinks. If you update any of your records in MyLinks, it will NOT cross over to your National Jewish Health patient portal OR the EHR that your provider documents in.